



Education and Tour Department Job Posting

Posting Date: April 6, 2019

Position Title: Night in the Wild Facilitator - Seasonal Part Time

Time Period: Present – September 30, 2019

Hourly wage: \$13.85

The Greater Vancouver Zoo is looking for a Night in the Wild Facilitator to accommodate our sleepover group and family experiences. The Night in the Wild Facilitator's work hours would be from 8:00pm-8:00am on scheduled evenings.

Job Duties:

- Understand and follow Greater Vancouver Zoo Emergency Procedures and Protocol
- Responsible for the safety, comfort, and security of after-hour guests
- Facilitate guided tour and campfire activities when applicable
- Facilitate breakfast and other morning activities when applicable
- Willing to learn about the Greater Vancouver Zoo's history, infrastructure, schedule of events, and the animals who inhabit the facility
- Demonstrates respect for the Greater Vancouver Zoo and the people who work, volunteer at, and visit the facility
- Uses excellent customer service skills to deliver programs, answer inquiries from various clients and the general public; forwards inquiries to Education and Tour Manager and other department managers as required

Qualifications:

- Criminal Record Check
- Occupational First Aid Certification
- FoodSafe Certification an asset
- WHMIS Certification an asset
- Excellent interpersonal and customer service skills
- Good oral communication skills
- Valid BC Drivers License
- Relevant Post-Secondary Education - previous training or experience related to outdoor education, wildlife conservation, early childhood education, customer relations, etc...
- Available to work weekends, various shifts and holidays
- Ability to work outdoors in all weather conditions
- Supervisory or management experience an asset

Submit resume and cover letter to Barbara Lafresnaye, Education and Tour Manager at blafresnaye@gvzoo.com.

5048 – 264 Street, Aldergrove, BC Canada V4W 1N7
Tel: 604.856.6825 | Fax: 604.857.9008 | www.gvzoo.com

